# Pennsylvania Electric Shopping Statistics As of 04/1/2017

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## Number of Customers Served By An Alternative Supplier 04/01/2017

Company	Residential	Commercial	Industrial	Total
Duquesne Light	163,549	25,034	698	189,281
MetEd	177,018	31,978	728	209,724
PECO Energy *	506,025	81,375	2,847	590,247
Penelec	156,701	37,391	737	194,829
Penn Power	41,576	9,788	173	51,537
PPL*	535,008	99,993	1,184	636,185
UGI	349	856	72	1,277
West Penn Power	176,134	40,178	581	216,893
Totals	1,756,360	326,593	7,020	2,089,973

Totals may differ due to rounding.

Pennsylvania Office of Consumer Advocate 4/1/2017

<sup>\*</sup> PPL's and PECO's statistics include active and pending shopping customers.

### Percentage of Customers Served By An Alternative Supplier 04/01/2017

Company	Residential	Commercial	Industrial	Total
Duquesne Light	30.7	41.2	63.3	31.8
MetEd	35.5	48.0	84.2	37.1
PECO Energy *	34.7	49.8	90.9	36.3
Penelec	31.2	44.2	87.0	33.2
Penn Power	28.8	47.4	94.0	31.2
PPL *	43.0	54.8	88.5	44.5
UGI	0.6	10.2	39.8	2.0
West Penn Power	28.3	34.2	90.8	29.3

Totals may differ due to rounding.

Pennsylvania Office of Consumer Advocate 4/1/2017

<sup>\*</sup> PPL's and PECO's statistics include active and pending shopping customers.

#### Customer Load (MW) Served By An Alternative Supplier 04/01/2017

Company	Residential	Commercial	Industrial	Total
Duquesne Light	267.2	1,386.2	585.6	2,239.0
MetEd	296.0	287.0	729.0	1,312.0
PECO Energy *	1,318.0	1,368.0	2,441.0	5,127.0
Penelec	139.0	282.0	770.0	1,191.0
Penn Power	64.0	147.0	190.0	401.0
PPL **	1,343.0	1,752.0	1,735.0	4,830.0
UGI	0.8	26.5	13.7	41.0
West Penn Power	194.0	346.0	1,010.0	1,550.0
Totals	3,622.00	5,594.70	7,474.30	16,691.00

Totals may differ due to rounding.

Pennsylvania Office of Consumer Advocate 04/01/2017

<sup>\*</sup> PECO's statistics include active and pending shopping customers.

<sup>\*\*</sup> PPL updated its methodology for calculating the customer load served by alternative supplier.

#### Percentage of Customer Load Served By An Alternative Supplier 04/01/2017

Company	Residential	Commercial	Industrial	Total
Duquesne Light	32.33	76.7	93.05	68.61
MetEd	36.07	68.15	97.26	65.88
PECO Energy *	35.90	72.10	96.60	63.40
Penelec	32.59	71.71	97.69	74.04
Penn Power	29.31	77.05	99.15	66.68
PPL **	46.20	83.30	98.00	71.20
UGI	0.70	49.50	89.50	22.20
West Penn Power	28.66	70.29	94.97	69.46

Totals may differ due to rounding.

Pennsylvania Office of Consumer Advocate 04/01/2017

<sup>\*</sup> PECO's statistics include active and pending shopping customers.

<sup>\*\*</sup> PPL updated its methodology for calculating the customer load served by alternative supplier.